

IT Service Consultant

Bring your energy to Miller Technologies, LLC where you will find a culture compelled to help other businesses find solutions. Miller Technologies, LLC serves the IT needs of small and medium-sized businesses in and around the Pacific Northwest.

Employees at Miller Technologies, LLC support each other as a team, but also have independence, accountability and the flexibility needed to advance their career. At Miller Technologies, LLC, we are keen on finding individuals who reject the concept of mediocrity and are constantly challenging themselves and their peers to do better.

We are seeking a motivated IT Service Consultant to:

- Complete work in accordance with documented standards and best practices
- Fulfill role as IT Consultant, - working at different client sites delivering world class support
- Resolve service support tickets assigned to you - onsite and remote work
- Update internal and client documentation as needed, changes, adds and removals
- Identify opportunities and areas of improvement while interacting with clients
- Document all work performed in the tracking system
- Utilize our Managed Service tools to support our clients; this also requires you to stay up to date on improvements made to the tools.

Requirements for the IT Service Consultant role:

Formal Education and/Certification

- Bachelor's Degree
- Certifications in the following technologies a plus:
- Travel and reliable transportation

Knowledge & Experience

- Knowledge of computer and server hardware
- Experience with desktop OS
- Adding, changing, and removing users
- Applying patches and updates
- O365 Administration
- Network Management
- Anti - Virus/malware software installation and removal of infections
- Successful Experience supporting end users of different skill levels
- Extensive application support experience with Microsoft Office products
- Exceptional written and oral communication skills.
- Exceptional interpersonal skills, with a focus on rapport-building, listening, and questioning skills.

Job Type: Full-time



IT Service Consultant

Job Location:

- McMinnville, OR

